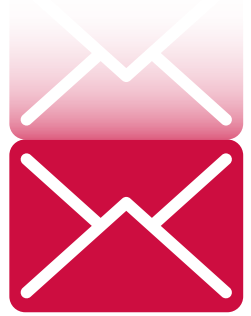




Payment and Billing Options

Pay by Mail



Mail a check or money order made payable to Montana-Dakota Utilities, along with your bill stub in the return envelope provided to:
Montana-Dakota Utilities
P.O. Box 5600
Bismarck, ND 58506-5600

MONTANA-DAKOTA
UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve
Customer Service: 800-638-3278
Monday - Friday, 7 a.m. - 7 p.m.

Convenience Pay



Pay your Montana-Dakota bill with cash, check, or money order at one of our authorized Western Union Convenience Pay locations.

For more information regarding this free service or to find your nearest Convenience Pay location, visit www.montana-dakota.com.

If you are paying on a disconnection of service notice at a payment location, please contact Customer Service to let us know payment has been made. You will be asked to provide the receipt number.

Payment Options That Fit Your Lifestyle

Online Account Services



GO PAPERLESS

eBill & ePayment: Register for Online Account Services and select eBill as your bill delivery method. You'll receive a notification when your bill is ready to view. Then, login and submit an ePayment through your online account using funds from your checking account. It's *quick, easy, and environmentally friendly*.

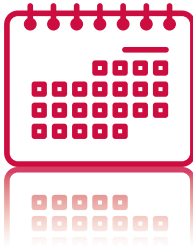
Easy-Pay



NEVER MISS A PAYMENT

Take advantage of Montana-Dakota's free automatic payment plan. Your bill will display the day funds will be withdrawn from your checking account. Get more information at www.montana-dakota.com, or enroll by logging into your account and completing the online form.

Balanced Billing



NO GUESS WORK

Pay the same monthly amount throughout the year. Leveling your payments over the year can reduce cost fluctuations from extreme weather conditions when you have higher usage.

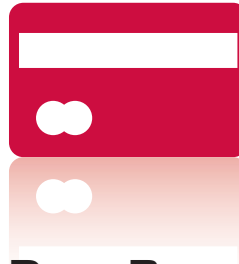
Balanced Billing is available to all residential customers that meet the program criteria.

Enroll by logging into your account online or contact Customer Service.



Scan the code with your mobile device to easily enroll in Montana-Dakota Online Account Services.

Credit/Debit Card Payments



Speedpay®

Make payments using your credit card, debit card, or electronic check through Speedpay®.

Call 866-263-5185 to pay by phone, or follow the link on the Payment Options page of our website to pay online.

Certain card restrictions apply. You must provide your 11-digit account number when paying. There is a \$1.99 fee for this independent service.

Drop Boxes



A LOCATION NEAR YOU

Montana-Dakota has several authorized drop box locations throughout its service territory. For drop box payment information and locations, visit www.montana-dakota.com.