



***Are you responsible for someone
you care about?***

**You can protect them from service
disconnection by signing up for our
Third Party Notice program.**

The program lets any customer designate a relative, friend,
church or community agency, to receive notification before
service is disconnected for non-payment.

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(08/2024)



800-638-3278
www.montana-dakota.com

WHAT IS THE

THIRD PARTY NOTICE PROGRAM?

Montana-Dakota Utilities Co. (MDU) has a program available called "Third Party Notice." This program is designed to help customers, especially the elderly or infirm or those with language or reading problems, when there is a risk of losing utility service due to nonpayment of past-due bills. The program is voluntary and completion of this form is not required to establish or continue utility service with Montana-Dakota Utilities Co.

Under the "Third Party Notice" program, if it would be necessary to disconnect service due to nonpayment of past due bills, the customer as well as the designated third party would be notified prior to the disconnect date. These notices include specific customer information such as, customer name, account number, and past due and current balances owing on the account.

A third party can be a friend, relative, church or any community agency. The designated third party will have the right to receive and provide information regarding the customer's personal circumstances. Please talk with this third party before you tell MDU this person will help you. The third party will not be responsible for payment of the customer's bill.

If your personal circumstances require that a third party be aware of a potential disconnection of your utility service, please complete and detach the form provided and return it to MDU as soon as possible. If you know of someone who might benefit from third party notification, please let them know of it.

As individual circumstances frequently may change, Third Party Notices are valid for one year only, and an annual renewal is required. Please complete the form and return it to MDU – even if you have done so before.

For information about public agencies and community organizations which may be able to assist in payment of winter utility bills, please call 1-800-638-3278 or write to MDU at PO Box 5603, Bismarck, ND 58506-5603.

REQUEST FOR A THIRD PARTY NOTICE

(To be valid for one year only and annual renewal is required. Please print as you fill out the form.)

Customer Name: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Phone: _____

Account Number from Bill: _____

Montana-Dakota Utilities Co. has my permission to provide information to and accept information from the party named below.

Customer Signature: _____

Date: _____

Name of Third Party to be Notified *(list one name only, please):*

Address: _____

City: _____ **State:** _____ **Zip:** _____

Phone: _____

Montana-Dakota Utilities Co. will make every effort to send a copy of the Notice of Proposed Disconnection to the party specified. These notices include specific customer information such as, customer name, account number, and past due and current balances owing on the account. The customer making the request understands that MDU assumes no liability for failure of third party to receive or act upon said Notice.

Complete all information and return to Montana-Dakota at PO Box 5603, Bismarck, ND 58506-5603 as soon as possible.