400 North Fourth Street Bismarck, ND 58501 (701) 222-7900

December 6, 2024

Kindred Natural Gas Update

Montana-Dakota would like to provide you with an update on the installation of the natural gas distribution system in the community. First and foremost, Montana-Dakota apologizes for the delay in providing gas service to Kindred customers that have signed up for service. The primary reasons for the delays are:

- The new WBI transmission line providing natural gas to Montana-Dakota's system in Kindred was pushed back to December 1,2024. However, natural gas is now flowing in the transmission line.
- Montana-Dakota primarily uses contractors to install large projects like this and third-party contractor availability caused a later than desired start date this fall.
- Montana-Dakota encountered additional challenges and delays in obtaining all necessary permits required to complete the project.
- Montana-Dakota had changes in the design that caused material delays.
- Weather and ground conditions reduced the amount of work that can typically be completed each day by our contractors. To help mitigate this Montana-Dakota and our contractors have assigned additional crews in Kindred.

With winter having arrived in North Dakota, the weather is impacting our construction activities creating additional challenges and ground conditions continue to deteriorate each day. However, Montana-Dakota and our contractors are continuing to work on installation of the natural gas mains and services to the customers that indicated the need to convert to natural gas as soon as service is available.

Montana-Dakota is committed and will complete the work necessary to provide natural gas service to the Kindred community. Pending any significant weather events, we expect to have natural gas service available by December 21st, 2024, to the customers who indicated the need to convert to natural gas as soon as service is available. Montana-Dakota representatives will be reaching out individually to these customers early the week of December 9th to help them prepare for their conversion once natural gas is available.

Montana-Dakota understands that additional customers had indicated earlier this fall that they hoped to convert when natural gas service became available but could wait if needed. At this time Montana-Dakota has determined that due to the weather and deteriorating ground conditions, once natural gas is provided to the customers discussed above, we will need to suspend construction activities until the Spring of 2025. Montana-Dakota apologizes for the inconvenience to customers that hoped to convert this year and we are committed to resuming construction as soon weather and ground conditions allow in the spring.

If you have additional questions or concerns, please contact one of the Montana-Dakota representatives below.

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